

Name of Institution: City College of San Francisco

Partnership Resource Team Members: Jeff Stephenson (Lead), Jeanine Hawk, Tina Mendoza, and Aeron Zentner

Area of Focus	Institution's Point Person or Group, If Known	Heard during the Visit: Institutional Activities Underway (Positive Steps Taken or in Progress)	Heard during the Visit: Ideas Expressed by the Institution (Issues, Challenges, Desired Solutions)
A. Student Affairs Division: Administrative structure and staffing		<ol style="list-style-type: none"><li data-bbox="562 711 1192 764">1. There are willing and dedicated employees that want to help students<li data-bbox="562 773 1192 826">2. The college has a Reimagining the Student Experience (RiSE) program for Guided Pathways.<li data-bbox="562 834 1192 888">3. People enjoy working at CCSF and are willing to work but need guidance.<li data-bbox="562 896 1192 950">4. Individuals are passionate and dedicated to the college and the students.<li data-bbox="562 958 1192 1011">5. Virtual counters appear to have worked well while in COVID remote operations.<li data-bbox="562 1019 1192 1040">6. Discussion of success networks and student coaches.<li data-bbox="562 1049 1192 1070">7. Very proud of the diversity of the college.<li data-bbox="562 1078 1192 1099">8. Proud to offer a variety of services to the students.<li data-bbox="562 1107 1192 1161">9. Mention of the Student Services Ad Hoc Committee to help improve areas of Student Services.<li data-bbox="562 1169 1192 1195">10. Proud of the opening of SparkPoi	

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